

GENERAL COMPETITION POLICY

TERMS AND CONDITIONS

1. Eligibility

- Competitions are open to residents of the Republic of South Africa only.
- Not eligible to enter:
 - Employees of The Bagdad Center and/or their immediate families.
 - Employees of affiliated businesses, agencies, or associated commercial entities.
- No entries from agents, third parties, or automated/computer-generated applications will be accepted.

2. Participant Categories (if applicable)

- Where categories apply, they will be clearly defined for each individual competition.

3. Submission Guidelines

- Submission formats may include, but are not limited to, written documents, images, videos, presentations, or other forms of content, as specified in the guidelines of each individual competition.
- All entries must be original. Any plagiarism or copied content will result in disqualification.
- Submission methods may include:
 - Public social media post
 - Physical drop-off at The Bagdad Center
 - Email or online form (as specified per competition)
- Submission deadlines will be clearly stated for each competition and must be strictly followed.

4. Judging Criteria Based on competition

- Judging may be based on:
 - Public engagement (e.g., most likes/shares on social media);
 - Decision by a panel of judges; and/ or
 - A combination of both.
- The judging process will be clearly communicated for each competition.
- The judges' decision is final.

5. Prizes and Awards

- Prizes will vary per competition.
- Prizes are non-transferable, cannot be exchanged for cash, and must be accepted as awarded.
- The Bagdad Centre reserves the right to substitute a prize if the original prize is unavailable. Such substitution will be an item of equal value.
- The Bagdad Centre takes no responsibility for prizes supplied by 3rd parties.

6. Prize Collection

- Winners will be contacted via social media, email, or phone (based on entry method).
- Prizes will be distributed via:
 - Email;
 - Collected at The Bagdad Center (White River, Mpumalanga); or
 - Posted to a verified South African address.
- If the winner is a minor, a parent or guardian must accompany them to collect a physical prize.
- Proof of identity will be required for all prize collections.
- Failure to claim a prize within seven (7) working days will result in a new winner being selected.

7. Parental Consent

- Where applicable, parental or guardian consent is required for participants who are minors.
- The Bagdad Center reserves the right to request written confirmation.

8. Content Guidelines

- Submissions must not contain:
 - Offensive, violent, discriminatory, or explicit content; and
 - Political or religious messages that may cause offence.
- Inappropriate entries will be removed and disqualified.
- The Bagdad Centre reserves the right to administer all entries and disqualify any entry that does not align with its internal competition policies. The Bagdad Centre is not entitled to notify the relevant participant of the disqualification.

9. Copyright and Usage

- By entering a competition, participants (and their guardians, where applicable) grant The Bagdad Center non-exclusive rights to use submitted content for:
 - Marketing and promotional purposes; and
 - Public display in physical or digital form.
- No financial compensation will be provided for such usage.

10. Privacy and Data

- Personal information will only be used for competition purposes and handled in line with the Protection of Personal Information Act (POPIA).
- Winners' names and images may be published on The Bagdad Center's platforms.
- Entrants may request data removal, which will result in withdrawal from the competition.

11. Fair Play and Disqualification

- One prize per entrant per competition, regardless of entry quantity.
- Any attempt to manipulate results (e.g., fake likes, vote-buying, bots) will lead to immediate disqualification.
- Tie-breakers will be resolved at the discretion of the organizers.

12. Liability and Disputes

- The Bagdad Center reserves the right to amend or cancel competitions without prior notice.
- The Bagdad Centre is not responsible for any loss, injury, or damage resulting from participation or prize usage.
- All decisions made by The Bagdad Center are final and binding.
- Once the competition is closed all prize liability will be addressed with 3rd party and service providers,
- The Bagdad Centre takes no responsibility for failure to claim prizes after the competition has closed. The winner of the competition will be solely responsible for collection of the prize.
- By entering and/or participating in a competition, the participant accepts the terms and conditions as set out above.